

OPTIMIZATION ESSENTIALS:

Security, Data Protection & Disaster Recovery

ABOUT

FENCECORE

Founded in 2013, FenceCore is a full-service IT firm that continuously helps organizations strategize and optimize their IT infrastructure. Fueled by innovation and agility, FenceCore is proud to deliver quality and commitment to its customers. From SMBs to multinational companies, FenceCore provides managed IT services, hardware and software procurement and implementation, and cloud solutions within a variety of industries. FenceCore's expertise and solutions-oriented approach ensures that organizations can leverage the most effective IT environments.

ABOUT

JACK VICTOR

Jack Victor is a North American manufacturer of men's tailored clothing. Established in 1913, Jack Victor is a family-owned business that excels at product quality and integrity. Jack Victor utilizes exclusive fabrics and materials to ensure that the highest standards of fashion expertise are met. Designed and manufactured in Montreal, Quebec, Jack Victor's products are available in over 450 retailers across Canada and the United States.

Growth Opportunities That Triggered the Need for Improvements

As a successful family-owned business that was entering into a new era of growth and innovation, Jack Victor recognized that its operating systems were due for an upgrade. With a product offering that's known for quality, value and expertise, the organization understood that its IT infrastructure required the same level of excellence. From a desire to improve WiFi security, to optimizing the storage of critical data, Jack Victor's market growth signaled a time for optimization.

AT RISK OF SECURITY BREACHES

Relying on its legacy operating and networking systems, Jack Victor's WiFi security plan presented potential vulnerabilities. At the time, Jack Victor was using a backup system that was based on a tape drive library and a network attached storage that was at risk against ransomware attacks. From phishing scams to cyberattacks, the risk of malicious activities could become a cause for concern.

In similar scenarios, hackers could use the unsecure WiFi connection to distribute malware and infect the organizations' computers. As a national fashion leader with continued market success, Jack Victor recognized that wireless security was essential for long-term protection.

NO DATA SECURITY PROTECTION PLAN IN PLACE

As they grew, Jack Victor recognized that in order to innovate, a proactive mindset was essential. For the Jack Victor team, visibility into critical data required a streamlined approach. Employees needed clarification on how to approach, deal and store sensitive information, and the need for formalization presented an opportunity. While many organizations often jump to blame their employees, Jack Victor recognized that improvements could be made with the help of strategic IT planning.

BACKUP & PLANNING REQUIREMENTS

Although Jack Victor's IT infrastructure was running, a sudden system crash could have long-term effects on the business. As they began to take the organization to the next level, business continuity became a focus and disaster recovery planning proved to be essential. Jack Victor recognized that a lack of recovery and continuity planning could hinder its business operations. Beyond keeping computers and hardware components safe, failure to plan for a disaster could affect an organization's ability to execute essential business tasks that are powered by IT.



FenceCore's Solutions

When Jack Victor proactively approached FenceCore with the concern for security, data protection and disaster recovery, the team began by completing a 360° audit of the organization's IT environment. In order to provide a recommendation, FenceCore's team of experts performed an assessment of the current hardware and software in place to determine key areas of risk and strategic areas for optimization. "After numerous site visits, monitoring and testing, we proposed a detailed project plan that would allow Jack Victor to achieve security, data protection and business continuity within a 2 month time frame," explained FenceCore's Vice President Technology, Raffi Simci.

UPGRADING FOR BETTER IT ENVIRONMENTS

Before implementing any security measures or data protection and backup plans, FenceCore knew that in order for Jack Victor's IT infrastructure to maintain its performance, hardware upgrades needed to be made.

Because it relied on legacy systems, performing any new installations or updates presented a risk of failures.

FenceCore's team of implementation specialists and project managers worked closely with Jack Victor to procure and configure hardware solutions that met the organization's requirements. From new computers, to servers, and more, FenceCore sourced and implemented upgraded hardware devices that could accommodate a new era of security measures, data protection and user efficiency.

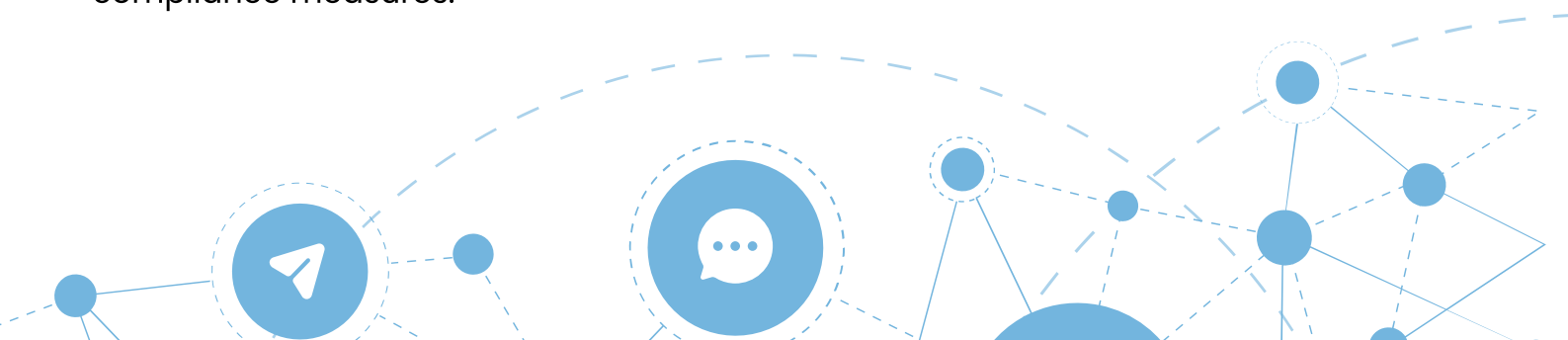
SECURITY SOLUTIONS IN PLACE

The next step towards a safe and secure workplace involved endpoint security measures that would improve privacy and the risk of malware attacks. FenceCore's team of IT support experts implemented a proper firewall, antivirus and spam filter to ensure that Jack Victor could continuously be protected against threats. With improved endpoint security measures, Jack Victor also gained insights for enterprise-grade threat visibility, with almost no performance hit. To ensure that no stone would be left unturned, FenceCore also verified that Jack Victor was ready to meet security compliance measures.

Compliance can often be overlooked by service providers and "we ensure that organizations are always adhering to the regulations which apply to their business," explained FenceCore's Vice President of Sales and Strategic Partnerships, Aati Ahmed.

A PLAN FOR RECOVERY, IN CASE OF DISASTER

Once Jack Victor was equipped with optimized hardware systems and protection against security threats, getting the organization set up for long-term success was a priority. To ensure that effective data backup solutions were being leveraged, FenceCore utilized a three-layer security perimeter that focuses on an improved 3-2-1 backup strategy. This allows Jack Victor to store copies of the organization's data, no matter the circumstance. The next step is for FenceCore to set up the availability of geo-redundant backups, so that recovery point and recovery time objectives can be continuously satisfied.



A FRUITFUL PARTNERSHIP

Today, FenceCore works closely with Jack Victor and its IT infrastructure to ensure that business operations are never compromised. Dedicated project managers are available to Jack Victor's team 24/7, both remote and on-site. Whether troubleshooting is required, firmware updates are due, or simple help desk assistance is needed, Jack Victor can rely on FenceCore's expertise and reliability.

THE RESULTS SPEAK FOR THEMSELVES

Since engaging in their partnership with FenceCore, Jack Victor's growth and innovation is effectively supported by its IT infrastructure. Notable improvements include:

- Reduced risk of system failure, enabling the organization to rely on its IT infrastructure with confidence.
- Quicker transition times between programs, boot ups and shut downs allows Jack Victor to benefit from increased activity speeds and efficiency so that critical tasks could be performed quickly and effectively.
- Jack Victor is effectively protected against modern day security threats and risk of phishing scams, malware and cyberattacks is better mitigated.
- Decreased downtime allows Jack Victor to see increased productivity in all areas of its organization.



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